



**US Army Combined Arms Center**

SOLDIERS AND LEADERS - OUR ASYMMETRIC ADVANTAGE

# The Army Credentialing Assistance Program

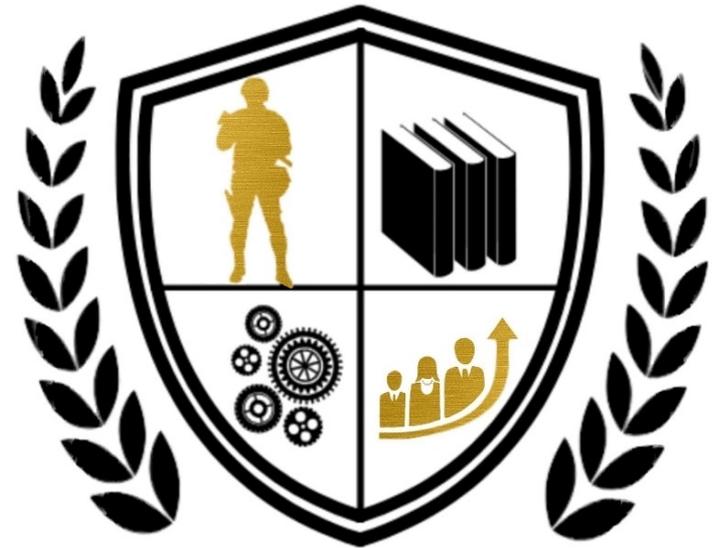


## The Army Credentialing Assistance Program Soldier Process



Purpose: An effective CA Program directly contributes to supporting Soldiers' professional development, retaining quality Soldiers, and preparing Soldiers for meaningful employment upon transition from military service.

- CA is voluntary and conducted off-duty for all Soldiers, (Active Duty, ARNG, USAR) of all ranks (Enlisted, NCO, Officer, Warrant Officer)
- Vetting of all Vendors (for purposes of this step-by-step process, vendors are considered colleges, universities, credentialing agencies, other organizations) conducted by ACCESS, ArmyU



ARMY CREDENTIALING  
ASSISTANCE



- CA is authorized for the payment of credentialing expenses for classroom, hands-on, online/blended training, study guides, materials, textbooks, fees, exams, and/or recertification of credentials.
- Soldiers can select any credential listed in Army COOL
- Soldiers can request multiple credentials simultaneously – not to exceed FY limit
- CA is subject to the same funding ceiling as TA. A Soldier may use both TA and CA; however, the combined use by any Soldier will not exceed the fiscal year TA limit (\$4000)



- Course / exam will be paid prior to the start date by ACCESS, ArmyU
- Soldiers are notified by ACCESS, ArmyU regarding next steps. ACCESS, ArmyU will contact Soldiers either by phone or email. Most requests are processed no later than 3 days prior to the Soldier's start date. If you have not received a response prior to that, please send email to: [usarmy.knox.hrc.mbx.tagd-aces-credentialing-program@mail.mil](mailto:usarmy.knox.hrc.mbx.tagd-aces-credentialing-program@mail.mil)
- Requested books and/or materials sent directly to the Soldier
- Soldiers will be subject to reimbursing the Army for CA if they fail or withdraw from a course of instruction, or fail an exam (or fail to sit for the course/exam in the timeframe requested), and do not have an approved military withdrawal
- Recoupment will be handled by ACCESS, ArmyU- Soldiers will be notified by ACCESS, ArmyU





- **Soldiers who pay out of pocket for anything will NOT be reimbursed. Soldiers who start courses prior to notification from the ACCESS, ArmyU finance team will not be reimbursed**
- CA is not authorized for credentials associated with doctor's degrees as defined by the U.S. Department of Education
- CA will not be authorized for any course for which a Soldier receives reimbursement in whole or in part from any other Federal source, including veterans' education benefits and Service-funded programs (ROTC scholarship, education-related incentive or bonus, and advanced civil schooling) when the CA payment duplicates the reimbursement



- CA is available to commissioned officers and Warrant Officers. Officers and Warrant Officers may use CA for **TRAINING** only if the Officer or Warrant Officer agrees to serve a Military Service Obligation (MSO) in accordance with current TA requirements
- Officers and Warrant Officers using CA for **TESTING** or **RECERTIFICATION** (must not include training, books, materials) of a credential will not incur a service obligation
- Institutionally Delivered Credentials- Army training institutions and career management field proponents are authorized to pay for institutionally delivered credentials. Payment of institutionally delivered credentials does not count toward the Soldier's fiscal year TA/CA limit



# US Army Combined Arms Center

SOLDIERS AND LEADERS - OUR ASYMMETRIC ADVANTAGE

# Army COOL



## ARMY COOL

Credentialing Opportunities On-Line

Go to:  Enlisted MOS  WO MOS  Officer  ASI



TOUR



NAVIGATOR



SEARCH



MENU

IMPORTANT INFORMATION ▾

Welcome to the new Army COOL ▶

How to use the new Army COOL ▶

Steps to getting a Credential ▶

Important Test Vendor Information ▶



[CREDENTIALING ASSISTANCE](#)

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[FULL CREDENTIAL SEARCH](#)

[MANAGER CREDENTIALS](#)

[COMMON CORE CREDENTIALS](#)

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[DOD COOL](#)

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[SKILLBRIDGE](#)

[www.cool.osd.mil/army](http://www.cool.osd.mil/army)





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Select Credentialing Assistance  
for details regarding the  
program





## Army Credentialing Assistance (CA) Program

Take advantage of a great opportunity to pay for credentials that can enhance your skills and qualifications both during and after military service! The Army Credentialing Assistance (CA) Program can pay for courses and exams that lead to industry-recognized civilian credentials in an occupational area of your choice. You may use this program to enhance your Army COOL.

**This page provides information on the program, the list of approved vendors for the CA program, along with other pertinent information.**



- [Army's Credentialing Assistance Program Implementation Guidance](#)
- [Update to Army Credentialing Assistance Policy](#)
- [Full Credential Search](#)
- [Approved Vendor List 27 July 2020](#)
- [Army COOL Credentials Added and Removed List 1 August 2020](#)
- [Soldier CA Brochure for Ed Center Use](#)
- [Vendor CA Brochure for Ed Center Use](#)
- [Army COOL Brochures](#)

Overview - Costs & Funding

Army Credentialing Assistance >

Credentialing Assistance FAQ

Army Proponent Funding

GI BILL®

Potential Out of Pocket Costs





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**Full credential search for a Soldier who knows which credential they seek**





## Type in the name of the credential, then click on "Search"



### ARMY COOL

Credentiaing Opportunities On-Line

Go to:  Enlisted MOS  WO MOS  Officer  ASI



## Army COOL - Search for Credentials

To find out which Army Enlisted Military Occupational Specialties (MOS) are related to a specific civilian credential, search for the credential below and then click on the credential name. If any MOS has resource icons for a certification, those icons are shown following the certification name.

To search for a specific word, type the keyword into the search box below, then press ENTER or click the SEARCH button and the table will update with your results.



Select Filters -

Active Filters

Search:

Show 10 entries

Showing 1 to 10 of 1,617 entries

< 1 2 3 4 5 ... 162 >

Credential	Agency	CA Eligible	GI Bill*	e-Learning	Accreditation	Credential Type
<a href="#">Accessibility Inspector/ Plans Examiner - 21</a>	International Code Council (ICC)					Cert
<a href="#">Accreditation in Public Relations + Military Communication (APR+M)</a>	Public Relations Society of America (PRSA)					Cert





After clicking on a desired credential, it will take you to this page. More information regarding the credentialing agency can be found by clicking on the link. Remember, this agency is NOT the training provider (in some small instances, the agency may provide information on providers they endorse, study guides or courses for the credential)



It is extremely important to review the eligibility criteria and exam information. **Soldiers need to contact the Credentialing Agency to confirm they are eligible or close to being eligible**



Association for Financial Counseling and Planning Education (AFCPE)

## Accredited Financial Counselor (AFC)

**Credential:** [Accredited Financial Counselor \(AFC\)](#)

**Credentialing Agency:** [Association for Financial Counseling and Planning Education \(AFCPE\)](#)

**Renewal Period:** 2 years

The Accredited Financial Counselor (AFC) designation enables the individual to work with clients in a financial counseling or education setting to assess and improve their financial decision making. AFCs have skills to assist individuals and families in the complex process of financial decision making, including the ability to educate clients in sound financial principles, assist clients in the process of overcoming their financial indebtedness, help clients identify and modify ineffective money management behaviors, and guide clients in developing successful strategies for achieving their financial goals. Candidates must have a minimum of 1000 hours of financial counseling experience in addition to meeting education requirements. Candidate must pass a written exam, submit three letters of reference attesting to professional competence and experience (one from supervisor, one from a fellow professional and one from a client, and subscribe to the AFC Code of Ethics.

More information can be found on the certifying agency's [website](#).

RELATED OCCUPATIONS | 
 SUMMARY | 
 ELIGIBILITY | 
 EXAM | 
 RECERTIFICATION

Accredited Financial Counselor (AFC)

— MINIMUM REQUIREMENTS

Attainability:

— RECERTIFICATION SUMMARY

Renewal Period: 2 years





RELATED OCCUPATIONS

SUMMARY

**ELIGIBILITY**

EXAM

RECERTIFICATION

## Project Management Professional (PMP)

[Show All / Hide All](#)

Expand all



+ EXPERIENCE REQUIREMENTS

- EDUCATION/TRAINING AND/OR EXPERIENCE REQUIREMENTS

**Option 1:**

PMP candidates are required to have a high school or the global equivalent with at least five years (60 months) of project management experience during which at least 7,500 hours were spent leading and directing projects and 35 hours of project management education.

**Option 2:**

PMP candidates must have a bachelor's degree or the global equivalent and at least three years (36 months) of project management experience during which at least 4,500 hours were spent leading and directing projects, and 35 hours of project management education.

+ OTHER REQUIREMENTS



Review all requirements





# Finding MOS Credentials

To find MOS /AOC related credentials: Soldiers can go directly to their information by selecting Enlisted MOS, WO MOS, Officer, or ASI from the GO TO menu available on every page on the top navigation.



**ARMY COOL**

Credentialing Opportunities On-Line

Go to:  Enlisted MOS  WO MOS  Officer  ASI



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Go to:  Enlisted MOS  WO MOS  Officer  ASI



### NAVIGATOR

GO TO...  
My MOS

Sort by Code  Sort Alphabetically

- 68U - Ear, Nose, and Throat (ENT) Specialist
- 68V - Respiratory Specialist
- 68W - Combat Medic Specialist**
- 68X - Behavioral Health Specialist
- 68Y - Eye Specialist
- 68Z - Chief Medical NCO
- 74D - Chemical, Biological, Radiological, and Nuclear (CBRN) Specialist

GO BACK

NEXT

[Credentialing Assistance](#) | [USMAP Apprenticeships](#) | [Full Credential Search](#)



Select the Enlisted MOS, WO MOS, Officer, or ASI from the Navigator dropdown, then click NEXT.





## MOS 68W Combat Medic Specialist

- MOS INFO
- RELATED CREDENTIALS
- RELATED OCCUPATIONS
- CONTINUING EDUCATION
- ADDITIONAL INFO

NATIONAL CERTIFICATIONS | MANDATED CERTIFICATIONS | STATE LICENSES

Red chili pepper denotes "In Demand" credential

The "M" in the Star means the credential is a Mandatory MOS requirement and is Institutionally funded. It cannot be funded by CA

Specialized Information For...

These credentials may require additional education, training or experience.

For supervisory and managerial credentials, please refer to the [Manager \(All enlisted E-5 and above\)](#) page.

Select Filters ▾    Active Filters

DISPLAY OPTIONS: [List of icons]

Show 10 entries

Showing 1 to 10 of 58 entries

Compare	Credential	Agency	Related As	CA Eligible	Attainability	Promotion Points	Skill Level	Star	GI Bill®	Accreditation
<input type="checkbox"/>	<a href="#">Advanced Emergency Medical Technician (AEMT)</a> 🌶️	National Registry of Emergency Medical Technicians (NREMT)	MOST CA\$	★	MEDIUM	👤	II	🟡		🏆
<input type="checkbox"/>	<a href="#">National Registered Paramedic (NRP)</a> 🌶️	National Registry of Emergency Medical Technicians (NREMT)	MOST CA\$	★	MEDIUM	👤	II	🟡	🎓 GI BILL	🏆
<input type="checkbox"/>	<a href="#">Emergency Medical Technician (EMT)</a> 🌶️	National Registry of Emergency Medical Technicians (NREMT)	MOST CA\$	★	HIGH	👤	I	★ M	🎓 GI BILL	🏆
<input type="checkbox"/>	<a href="#">Emergency Medical Responder (EMR)</a>	National Registry of Emergency Medical Technicians (NREMT)	MOST CA\$	★	HIGH	👤	I		🎓 GI BILL	🏆
<input type="checkbox"/>	<a href="#">Certified Medical Assistant (CMA)</a> 🌶️	American Association of Medical Assistants (AAMA)	SOME	★	HIGH	👤			🎓 GI BILL	🏆





Credentialing Assistance (CA) is now available on [www.armyignited.com](http://www.armyignited.com)!

- All CA Requests must be submitted directly through ArmyIgnitED. The CA Request does not get submitted through the Education Center or Office
- Soldiers must submit CA Requests 30 business days from the start date of the course or exam
- Soldiers have the option to request counseling from their Education Center or Office at any time prior to creating a CA Request
- If Soldier does not see the vendor of choice (for training, exam, books, materials, etc.) select “Don’t See a Related Vendor?”. An email will appear requesting specific information which the Soldiers must provide to ACCESS, ArmyU who in turn will contact the vendor to update ArmyIgnitED with the information
- It may take up to a few days prior to the start date of the course to receive approval email notifications from ACCESS, ArmyU



## How To Guide

### Create a Student User Account (1 of 11)

v1.0.9

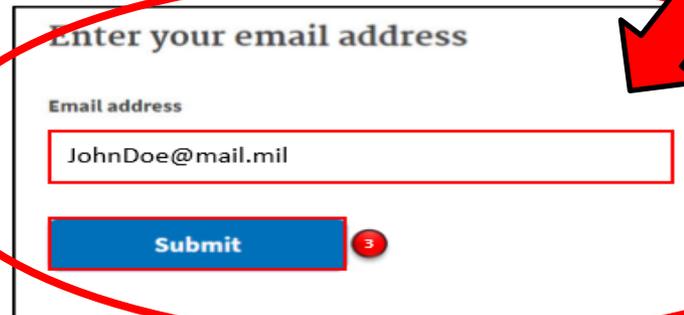
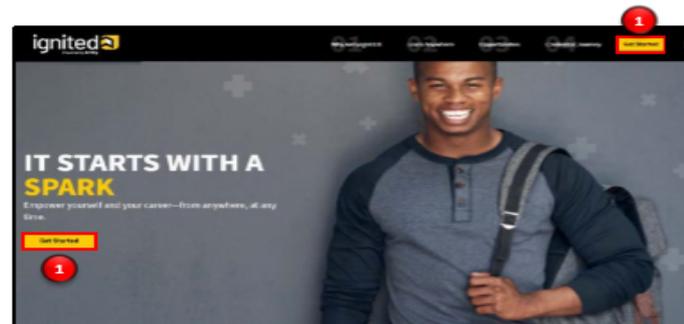
#### Purpose

This guide highlights the steps to create a Student User Account. This process includes creating both a Login.gov and an ArmyIgnitED account. The Student will need either their mobile phone or Government ID to complete this registration.

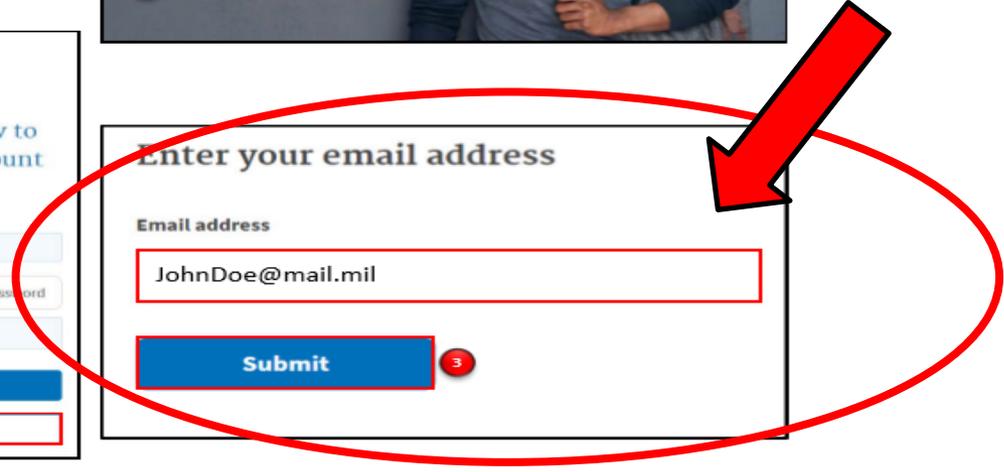
- If you **do not** have a Login.gov account proceed to Step 1.
- If you **have an existing** Login.gov account, but need to update it to with your .mil address, sign in to your login.gov account and proceed to Step 15:
- If you **have an existing** Login.gov account, and it is already setup with your .mil account, proceed to Step 20:

#### Steps to Create a Student User Account

1. Go to [www.ArmyIgnitED.com](http://www.ArmyIgnitED.com) and click Get Started.
2. Click **Create an account** to start the process of creating your Login.gov account.
3. Enter the **.mil email address** that you want associated with the account then, click **Submit**.



Please use your government email



First Step:  
Create your account!

Some have found that Microsoft Edge or Chrome work best. See what works best for you!

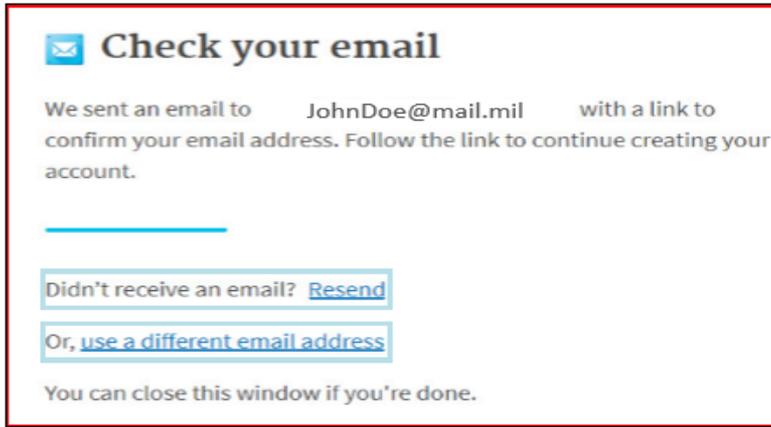




## How To Guide

### Create a Student User Account (2 of 11)

v1.0.9

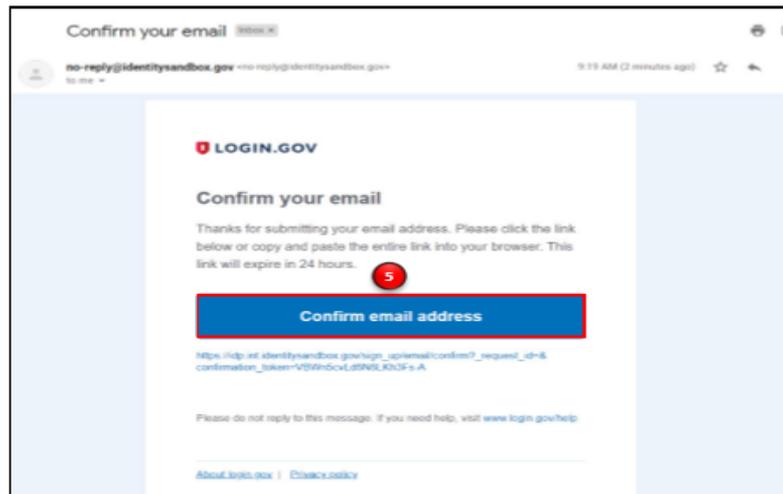


### Steps to Create a Student User Account

**Note:** You will be presented with a completion screen informing you that a confirmation link has been sent to the .mil email address you entered in the previous step.

Clicking **Resend** will resend the confirmation link to the .mil email address you listed.

Clicking **use a different email address** will return to the previous page and allow you to re-enter a different email address if needed.



4. Log in to the .mil email account you requested the confirmation code to be sent to and find your confirmation email.
5. Click **Confirm email address** and you will be automatically redirected back to the Login.gov account creation process.





## How To Guide

### Create a Student User Account (3 of 11)

v1.0.9

#### Steps to Create a Student User Account

6. Create a strong password and click **continue**.

**Password Safety Tips:** The longer and more unusual the password, the harder it is to guess. Avoid using common phrases and repeating passwords from other online accounts (banks, email address, social media, etc.).

**Note:** Clicking **Show Password** will allow you to view the characters in the password entry field instead of asterisks. Please be cautious and use good judgement when using this feature as it takes away a level of privacy when creating the password.

You will now need to select a second layer of security so only you can sign in to your account.

**Note:** Government employees should select the Government Employee ID option and non-government employees should select the phone option.

7. Select **Government employee ID**.
8. Click **Continue**.

**Note:** Each authentication method will have its own setup instructions which will be presented after clicking **continue**. Follow the instructions to complete the creation of the account.





# How To Guide

## Create a Student User Account (4 of 11)

### Steps to Create a Student User Account

9. Set up your PIV/CAC as a two-factor authorization method so that you can use it to sign in.
  - Give it a nickname. If you add more than one PIV/CAC, you'll know which one's which.
  - Insert your PIV/CAC into your card reader.
  - Add Your PIV/CAC. You'll need to choose a certificate (the right one likely has your name in it) and enter your PIN (your PIN was created when you set up your PIV/CAC).
10. Click **Add PIV/CAC Card**.
11. Select the certificate that corresponds with your PIV/CAC.

**Note:** There are typically 3 certificates that you are able to choose from: Authentication, ID, and Signature. Either of these certificates will work in the system, however, choosing Authentication is preferred.

12. Click **OK**.

You must select the Authentication certificate- you MUST associate your CAC when first creating your account!

**Add your PIV or CAC** 9

Set up your PIV or CAC as a two-factor authorization method so you can use it to sign in.

- 1 **Give it a nickname**  
If you add more than one PIV/CAC, you'll know which one's which.
- 2 **Insert your PIV/CAC into your card reader**
- 3 **Add your PIV/CAC**  
You'll need to **choose a certificate** (the right one likely has your name in it) and **enter your PIN** (your PIN was created when you set up your PIV/CAC).

10 **Add PIV/CAC card**

11

- Authentication - Peter Pan**  
Issuer: DOD  
Valid From: 5/13/2019 to 4/15/2022
- ID - Peter Pan**  
Issuer: DOD  
Valid From: 5/13/2019 to 4/15/2022
- Signature - Peter Pan**  
Issuer: DOD  
Valid From: 5/13/2019 to 4/15/2022

12





## How To Guide

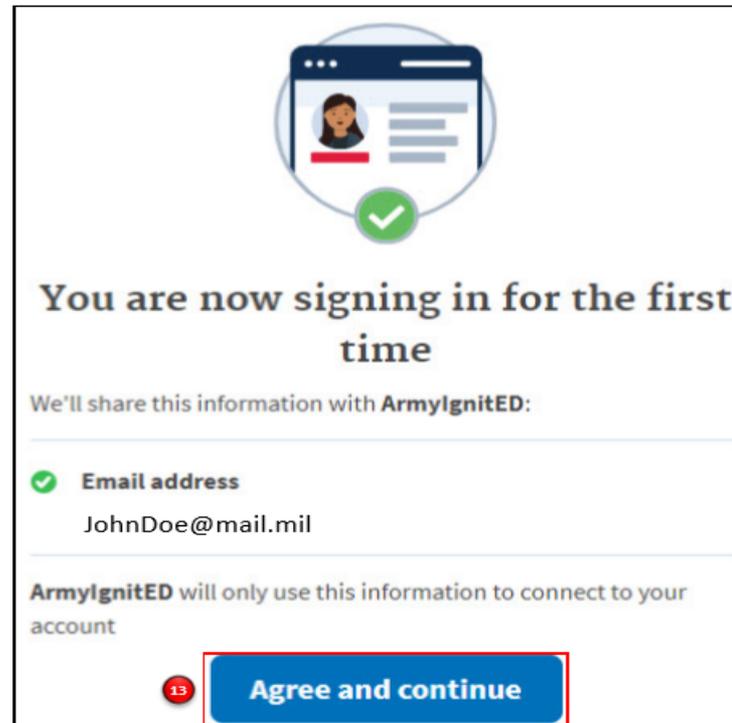
### Create a Student User Account (5 of 11)

v1.0.9

#### Steps to Create a Student User Account

To finalize the creation of your Login.gov account you must agree to share your Login.gov information with ArmyIgnitED.

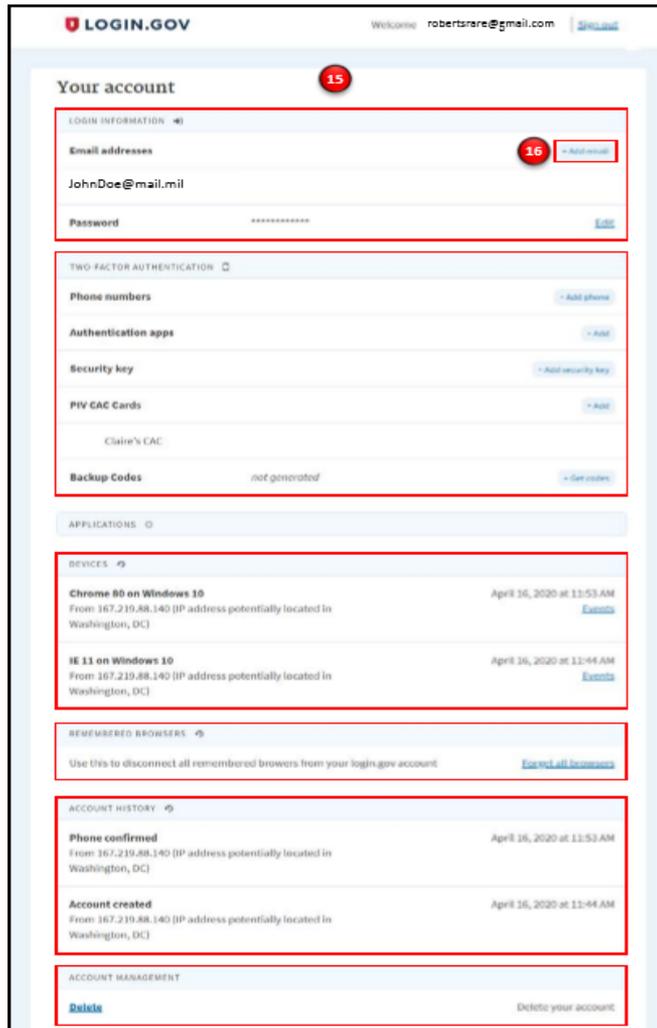
13. Click **Agree and continue** to complete the process of creating a Login.gov account.
14. **Skip to Step 20** to request your Student User account.





## How To Guide Create a Student User Account (6 of 11)

v1.0.9



### Steps to Complete a Login.gov Account

15. This is your Login.gov Account. You now have access to:
  - Login Information
    - Email Address
    - Password
  - Two-Factor Authentication
    - Phone Numbers
    - Authentication Apps
    - Security Key
    - PIV CAC Cards
    - Backup Codes
  - Devices
    - A list of the devices that have been used to access your account
    - Remembered Browsers
  - Account History
    - A log of the changes made in your account including the action/change, IP address associated with the device that conducted the change, and date and time that the change was made
  - Account Management
    - Here, you have the ability to delete your account

**If you have already added your .mil email address to your login.gov account, skip to Step 19.**

16. If your .mil email address is not listed in your login.gov account, please add your .mil email address to your account.

Click **+Add email**.





## How To Guide

Create a Student User Account (7 of 11)

v1.0.9

### Steps to Complete a Login.gov Account (continued)

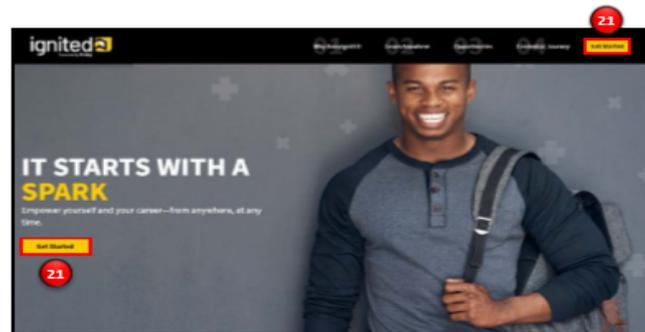
- 17. Enter your .mil email address.
- 18. Click **Submit**.

**Note:** You have now completed setting up your login.gov account!

- 19. Log out of login.gov and move to the next step.

### Steps to Create a Student User Account

- 20. Log in to [www.ArmyIgnitED.com](http://www.ArmyIgnitED.com).
- 21. Click **Get Started**.
- 22. Enter the .mil Email address and Password associated with your Login.gov account then click **Sign in**.






## How To Guide

### Create a Student User Account (8 of 11)

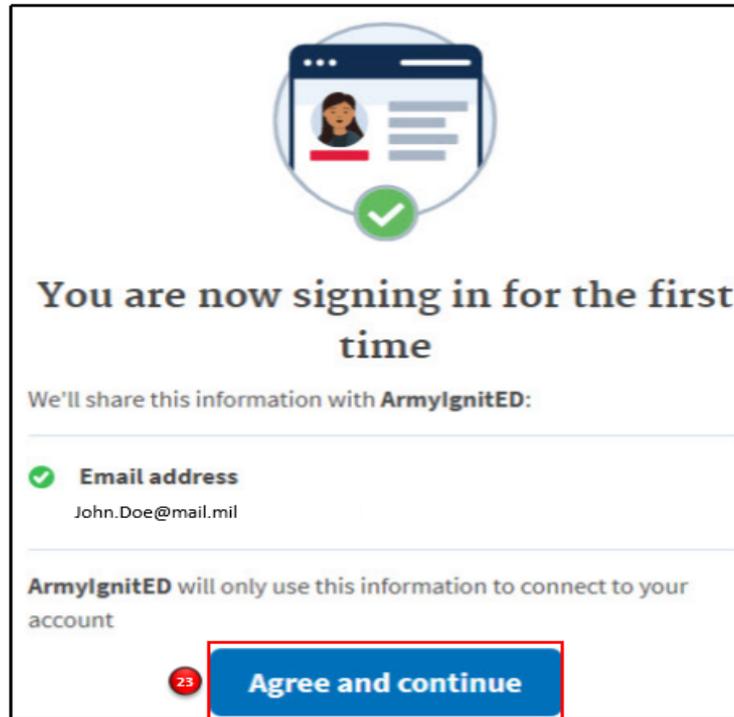
v1.0.9

#### Steps to Complete a Login.gov Account (continued)

23. Click **Agree and continue** to complete the process of creating a Login.gov account.

**Note:** By clicking Agree and continue, you have linked your login.gov account to ArmyIgnitED.

24. Skip to Step 29.





## How To Guide

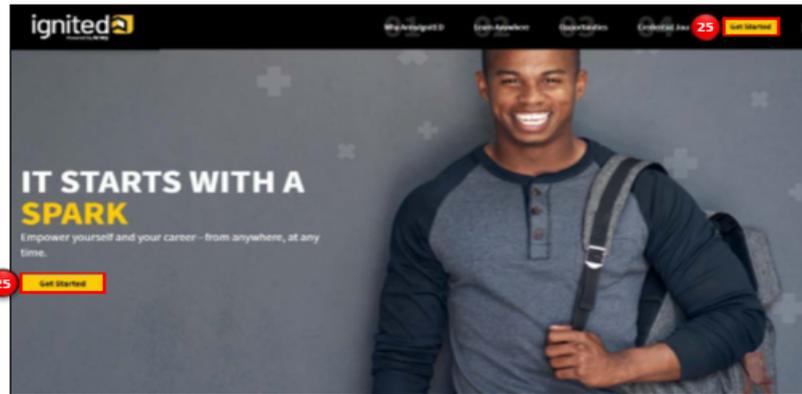
### Create a Student User Account (9 of 11)

v1.0.9

#### Steps to Create a Student User Account

You have successfully created your Login.gov account and now have access to ArmyIgnitED.

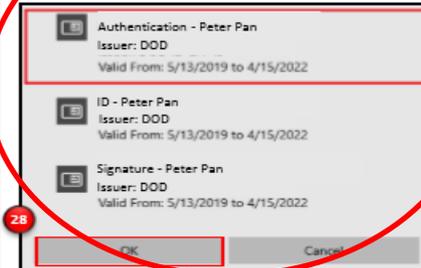
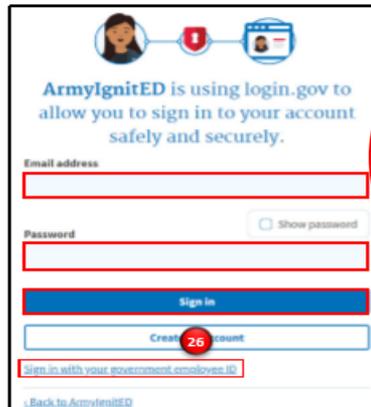
25. Return to [www.ArmyIgnitED.com](http://www.ArmyIgnitED.com) then, click **Get Started** to complete the ArmyIgnitED account creation process.



Don't forget!  
Select the  
Authentication  
certificate!!

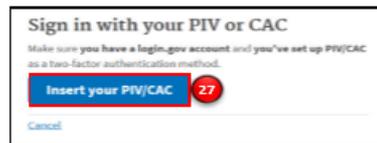
26. Click **Sign in with your government employee ID** to sign in to ArmyIgnitED.

**Note:** If you chose another authentication method, enter the email address and password associated with your Login.gov account, click **Sign In**, and use your preferred authentication method to continue logging in to ArmyIgnitED.



27. Click **Insert your PIV/CAC**.

28. Select the certificate you wish to use then, click **OK**.



**Note:** There are typically 3 certificates that you are able to choose from: Authentication, ID, and Signature. Either of these certificates will work in the system, however, choosing **Authentication** is preferred.





## How To Guide

### Create a Student User Account (10 of 11)

v1.0.9

### Steps to Create a Student User Account

29. Confirm your personal information:
  - First Name
  - Last Name
  - Middle Name
  - Date of Birth
  - Last 4 of SSN
  - Rank
  - MOS
30. Click **continue**.
31. Confirm your mailing address.
32. Click **continue**.
33. Confirm your email address and phone numbers:
  - Military Email Address
  - Other Email Address
  - Home Phone Number
  - Duty Phone Number
  - Cell Phone Number
34. Click **continue**.

**Note:** Clicking the white **Previous** arrow will return you to the previous page

**Note:** Clicking **Is incorrect information being displayed?** will provide a point of contact from the offices below:

- For Active Duty contact your S1/PAC office
- For Army National Guard, contact your Readiness NCO
- For United States Army Reserve, contact your Unit Administrator (UA)





## How To Guide

### Create a Student User Account (11 of 11)

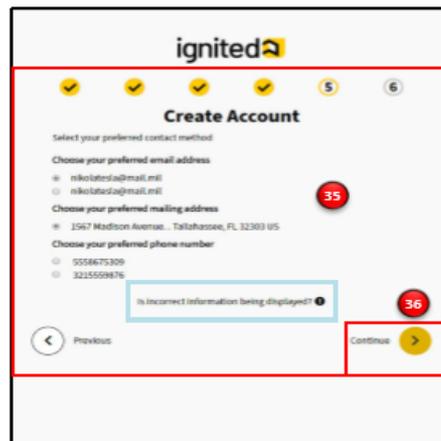
v1.0.9

#### Steps to Create a Student User Account

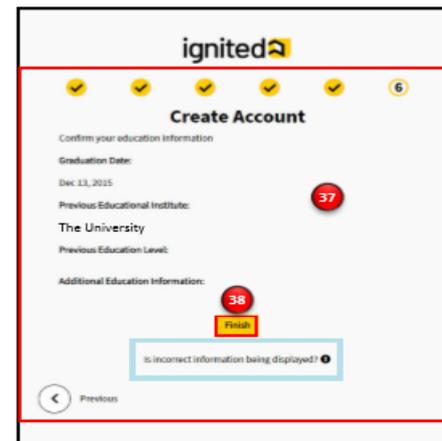
35. Select your preferred email address, mailing address, and phone number.
36. Click **continue**.
37. Confirm your education information:
  - Graduation Date
  - Previous Educational Institute
  - Previous Education Level
  - Additional Education Information
38. Click **Finish**.

**Note:** Clicking **Is incorrect information being displayed?** will provide a point of contact from the offices below:

- For Active Duty contact your S1/PAC office
- For Army National Guard, contact your Readiness NCO
- For United States Army Reserve, contact your Unit Administrator (UA)



**Note:** Clicking the white **Previous** arrow will return you to the previous page.





# How To Create Your Credential Path in ArmyIgnitED



## Homepage and How to Guides

The screenshot shows the ArmyIgnitED homepage with several callouts:

- Home**: The main navigation tab.
- Education Path**: A navigation tab.
- Credential Path**: A navigation tab with a callout explaining: "The Credential Path tab allows you to create a credential path, request and withdraw credentialing assistance, and view individual summaries for both." Below this tab are buttons for "Request Credentialing Assistance" and "Add Credential Path".
- Find Ed Center**: A navigation tab with a callout explaining: "The Find Ed Center tab lets you search for education centers, their contact information, and the zip/UIC codes they service."
- Welcome, Edger**: A user profile dropdown menu with a callout explaining: "Clicking your name will take you to your student profile which hosts summaries of all of your educational information. The Help Center includes ArmyIgnitED training resources."

At the bottom, there is a "Financial Assistance" section for Fiscal Year 2019, showing a progress bar from \$0 to \$4,000. The bar is currently at \$0. The legend includes:

- Credentialing Assistance: \$0
- Tuition Assistance: \$0
- Future Assistance: \$0
- Total: \$4,000 Per Year

A large red arrow points from the bottom text towards the "Help Center" mentioned in the callouts.

**To find interactive modules and How To Guides on how to create your CA Request, go to the Help Center to download the guide**



If you clicked on your name and selected "Account" it would bring you to this page- Your Profile Page



## Profile Page

RF

PVT Robert Frost

User Id: 34588 Date of Birth: 06/01/1991

SSN (last 4): 0000

Last Successful Login: Sep 9, 2020, 10:37:22 AM

Military Information

Contact Information

Mailing Information

### Education Information

Education Center: Eglin Afb

#### Highest Education Level Completed

Highest Level of Education: N/A Education Institution: N/A

Graduation Date: 12/14/2015

### Credential

#### Most Recent Credential Path Completed

You don't have a completed Credential Path.

[View All Paths](#)

### Financial Assistance

TA/CA Funding Status:  
User Type:

### Certified Associate in Project Management (CAPM)

Credential Path

#### Current Requests:

Certified Associate In Project Management (CAPM) exam prep Pending

Certified Associate In Project Management (CAPM) exam prep Pending

### Account Holds

There are not currently any account holds.

### Account Information

#### Civilian Education Level:

2

#### Military Education Level:

Z - DISTRIBUTED LEARNING /STRUCTURED SELF DEV-LEVEL 1

#### TA Approved:

Not Available

#### Signed SOU Date:

Aug 31, 2020

Is incorrect profile information being displayed?





If you don't need to go to your profile page, you can begin the process with creating your path

The screenshot shows the ArmyIgnitED user interface. At the top, there is a navigation bar with 'Home', 'Credential Path', 'Find Ed Center', and 'Welcome Emilio'. Below the navigation bar is a red banner with a disclaimer: 'As of 16 AUG 20, we no longer accept FY 20 requests. All CA requests must have a start date of 7 OCT 20 and later. Financial information displayed may not be accurate if FY 20 funds were used through GoArmyEd.' The main content area features a large illustration of various educational and technical tools like a laptop, microscope, and robotic arm. Below the illustration, the text reads 'Welcome to ArmyIgnitED. Pursue a credential to advance your military career. Get started now.' There are two buttons: 'Request Credentialing Assistance' and 'Add Credential Path'. A red arrow points to the 'Add Credential Path' button, with the text 'Select "Add Credential Path"' next to it. Below the buttons is a 'Financial Assistance' section for Fiscal Year 2020, showing a progress bar with a total of \$4,000.00. The progress bar is divided into three segments: 'Credentialing Assistance' at \$4,000.00, 'Tuition Assistance' at \$0.00, and 'Pending Assistance' at \$0.00. The total amount is labeled as 'As of 08/14/20' and '\$0.00 Per Year'. At the bottom of the page, there is a footer with 'About', 'Contact Us', and 'Resources' sections, and a copyright notice for 2020.





Make edits here. If you are going to request books/materials, etc., ensure you have the correct mailing is listed. When done, click on the next arrow



Home

**Credential Path**

Find Ed Center

Welcome Phyllis

My Credential Path

Request Credentialing Assistance

Review Information

Select Option

Option Details

Credential Path

Path Details

1

2

3

4

5

The information below will be shared with Vendors and Education Institutions. Please review it for accuracy.

### Personal Information

First Name:

Phyllis

Last Name:

Wheatley

Middle Name:

### Contact Information

[Edit](#)

*Preferred Methods of Contact*

Military Email:

phyllis@mail.mil

Home Phone:

(555) 867-5309

*Additional Methods of Contact*

Other Email:

phylliswheatley@mail.mil

Duty Phone:

[\(321\) 555-9876](tel:(321)555-9876)

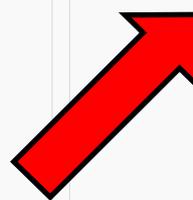
### Mailing Information

[Edit](#)

Mailing Address:

7103 Madison Avenue

Tallahassee, FL 32303



Is incorrect information being displayed?





Choose an option. If you would like to select a credential that aligns with your MOS/ASI/AOC, select "MOS or ASI". If you wish to pursue a credential that doesn't align with your MOS/ASI/AOC, feel free to select "Other" then click the next arrow

The screenshot shows the Ignited web application interface. At the top, there are navigation links for Home, Credential Path, Find Ed Center, and Welcome Phyllis. Below this is a progress bar with five steps: 1. Reviewed (checked), 2. Select Option (highlighted), 3. Option Details, 4. Credential Path, and 5. Path Details. The main content area contains the following text:

If the credential you're pursuing aligns to your MOS or ASI please choose the related card. Otherwise, please select Other.

There are two selection cards:

- MOS or ASI:** Does the credential you want to pursue show up as "most" related to your MOS or ASI on Army COOL? e.g., 68W Combat Medic Specialist can pursue the credential for Advanced Emergency Medical Technician (AEMT).
- Other:** If the credential you would like to pursue does not align with your MOS or ASI, please select this option. e.g., You may pursue the PMP credential if you are interested in gaining project management skills.

Each card has a yellow 'Select' button.

This screenshot is similar to the previous one but highlights the 'Other' card with a large red arrow. The progress bar shows step 4, 'Credential Path', as the current step. The text below the cards reads:

If the credential you're pursuing aligns to your MOS or ASI please choose the related card. Otherwise, please select Other.

The 'MOS or ASI' card is highlighted with a white background, while the 'Other' card has a dark background. A large red arrow points from the right side of the screen towards the 'Other' card.





Select whether this is a new credential, or a recertification then select the next arrow

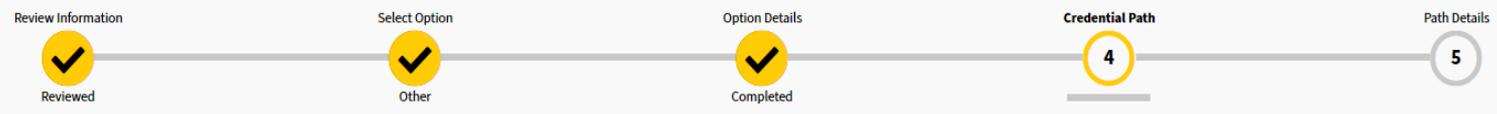
Review Information      Select Option      Option Details      Credential Path      Path Details

Reviewed      Other      3      4      5

**Is this a new credential or re-certification for an existing credential?**

New credential  
 Re-Certification for an existing credential

<      >



Here you will see a list of ALL credentials that are listed in Army COOL

**What credential are you interested in pursuing?**

If you know the name of the credential, you can type it here

Below are all the credentials related to your credential option. Please select the credential you would like to pursue.

Filter results by searching for a credential below

Search: e.g., Microsoft Technology Associate (MTA)

Showing 1 - 10 of 1665 Results

- [Accessibility Inspector/ Plans Examiner - 21](#)
- [Accreditation in Public Relations + Military Communication \(APR+M\)](#)
- [Accredited Business Accountant/Advisor \(ABA\)](#)
- [Accredited Financial Counselor \(AFC\)](#)
- [Accredited Legal Professional \(ALP\)](#)
- [Accredited Traffic Accident Reconstructionist](#)

If you click on any of the links, it will take you to Army COOL to view eligibility criteria





## What credential are you interested in pursuing?

Below are all the credentials related to your credential option.

Please select the credential you would like to pursue.

Filter results by searching for a credential below

Search: e.g., Microsoft Technology Associate (MTA)

Showing 1 - 10 of 1665 Results

**Accessibility Inspector/ Plans Examiner - 21**

Remove -

**Accreditation in Public Relations + Military Communication (APR+M)**

Select Credential +

**Accredited Business Accountant/Advisor (ABA)**

Select Credential +

**ACSM Certified Clinical Exercise Physiologist (ACSM-CEP)**

Select Credential +

**ACSM Certified Exercise Physiologist (ACSM-EP)**

Select Credential +

**ACSM Certified Group Exercise Instructors (ACSM-GEI)**

Select Credential +

**ACSM/NCPAD Certified Inclusive Fitness Trainer**

Select Credential +

< Previous 1 2 3 4 5 6 7 8 9 10 ... 167 Next >



Select the credential you wish to pursue then next arrow. If you make a mistake, just click remove





Select one of the options, then click I understand, then select the next arrow

My Credential Path Request Credentialing Assistance

Review Information  Reviewed

Select Option  Other

Option Details  Completed

Credential Path  Accessibility Inspector/Plans Examiner - 21

Path Details  5

Please select all methods you will be using to achieve your credential Accessibility Inspector/Plans Examiner - 21 and agree to the requirements criteria below.

- Prepare for credentials with trainings
- Take credential exam
- Complete applicable work experience

I understand and am prepared to fulfill the above requirements.

< [Red Arrow] >



The screenshot shows the 'My Credential Path Summary' page. At the top, a navigation bar contains 'My Credential Path' (highlighted with a red circle and arrow) and 'Request Credentialing Assistance'. Below this, the 'My Credential Path Summary' section includes instructions to review the summary and update incorrect information. A progress bar shows five steps: 'Review Information' (Reviewed), 'Select Option' (Other), 'Option Details' (Completed), 'Credential Path' (Accessibility Inspector/ Plans Examiner - 21), and 'Path Details' (Complete). Below the progress bar, there are two links: '[I would like to discuss my Credential Path with my Counselor prior to submission](#)' and '[Do you want to add a note to your Credential Path?](#)'. At the bottom, there is a 'Finish >' button and a navigation bar with left and right arrows.

The yellow flag indicates that you are still in your Credential Path... you are only selecting a credential at this point.

If you wish to discuss this with your counselor, click the link and you can email your counselor to request a counseling session. If you do NOT wish to, click "Finish, then the next arrow



You have now successfully created your Credential Path. From this point, you can continue on to see all vendors who offer training/exam for the Credential Path you selected, or you can finish later. **YOU HAVE NOT YET REQUESTED CA FUNDS- That is the next step**

Home Credential Path

✓ Your Credentialing Assistance Path has been submitted.

Continue with CA Request Go to Your Homepage

### My Credential Path Summary

Please review your Credential Path summary before submitting. Once you click submit, your Credential Path will be sent to your counselor for approval.

Click on a prior step to edit or review

- New Information Reviewed
- Select Option Other
- Option Details Completed
- Credential Path Accessibility Inspector/ Plans Examiner - 21
- Path Details Complete

[I would like to discuss my Credential Path with my Counselor prior to submission](#)

[Do you want to add a note to your Credential Path?](#)

Finish >



# How to Complete Your Credentialing Assistance Request for Funding



## From your Profile Page, click on “View All Paths”

**Profile Page**

Home | Credential Path | Find Ed Center | Welcome Robert

**RF**  
PVT Robert Frost

**User Id:** 34588  
**Date of Birth:** 06/01/1991

**SSN (last 4):** 0000

Last Successful Login: Sep 9, 2020, 10:37:22 AM

**Military Information** ▾

**Contact Information** ▾

**Mailing Information** ▾

**Education Information**

Education Center: Eglin Afb

**Highest Education Level Completed**

Highest Level of Education: N/A  
Education Institution: N/A

Graduation Date: 12/14/2015

---

**Credential**

**Most Recent Credential Path Completed**

You don't have a completed Credential Path.

[View All Paths](#)

---

**Financial Assistance**

TA/CA Funding Status:  
User Type:

**Certified Associate in Project Management (CAPM)**  
Credential Path

**Current Requests:** ▾

- certified Associate in Project Management (CAPM) exam prep  
Pending
- Certified Associate in Project Management (CAPM) exam prep  
Pending

---

**Account Holds**

There are not currently any account holds.

---

**Account Information**

**Civilian Education Level:**  
2

**Military Education Level:**  
Z - DISTRIBUTED LEARNING /STRUCTURED SELF DEV-LEVEL 1

**TA Approved:**  
Not Available

**Signed SOU Date:**  
Aug 31, 2020

Is incorrect profile information being displayed? ⓘ





Select a path that you have created that you wish to request CA funds for

My Credential Path    Request Credentialing Assistance

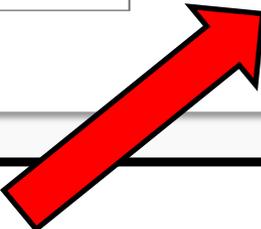
### Current Credential Paths

Add Credential Path >

<b>AWS Certified Solutions Architect - Associate</b> <span>in-progress</span>	
	Agency: Amazon Web Services (AWS)
<a href="#">Complete Path &gt;</a>	<a href="#">Request Credentialing Assistance &gt;</a>

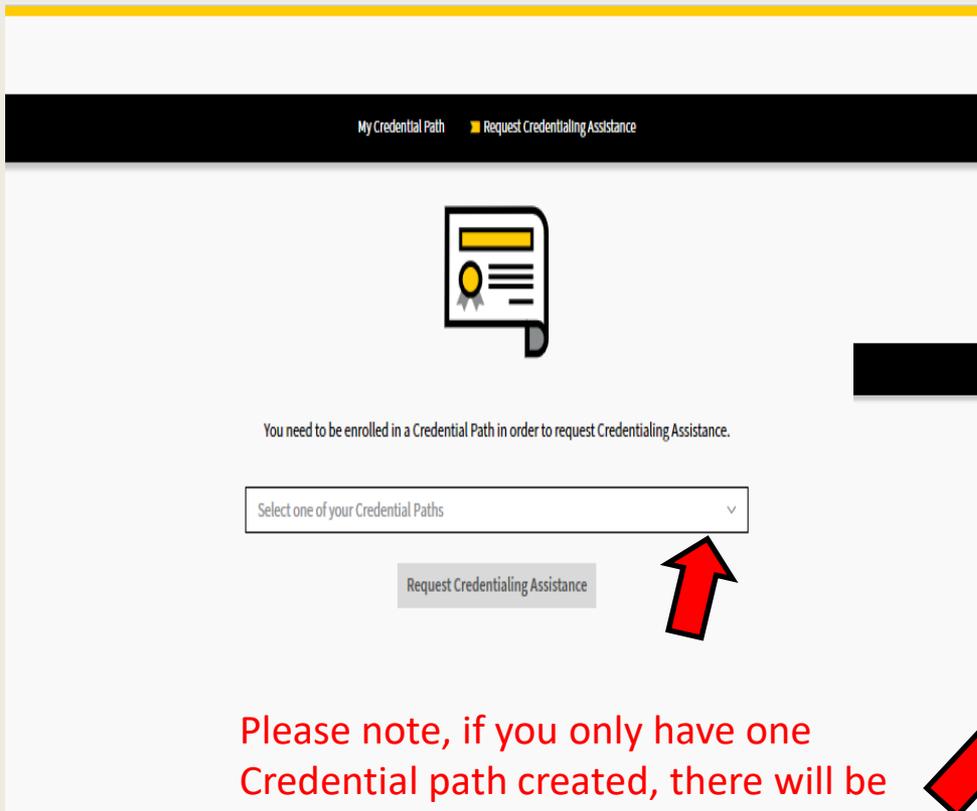
  

<b>CompTIA A+ ce</b> <span>in-progress</span>	
	Agency: Computing Technology Industry Association (CompTIA)
<a href="#">Complete Path &gt;</a>	<a href="#">Request Credentialing Assistance &gt;</a>

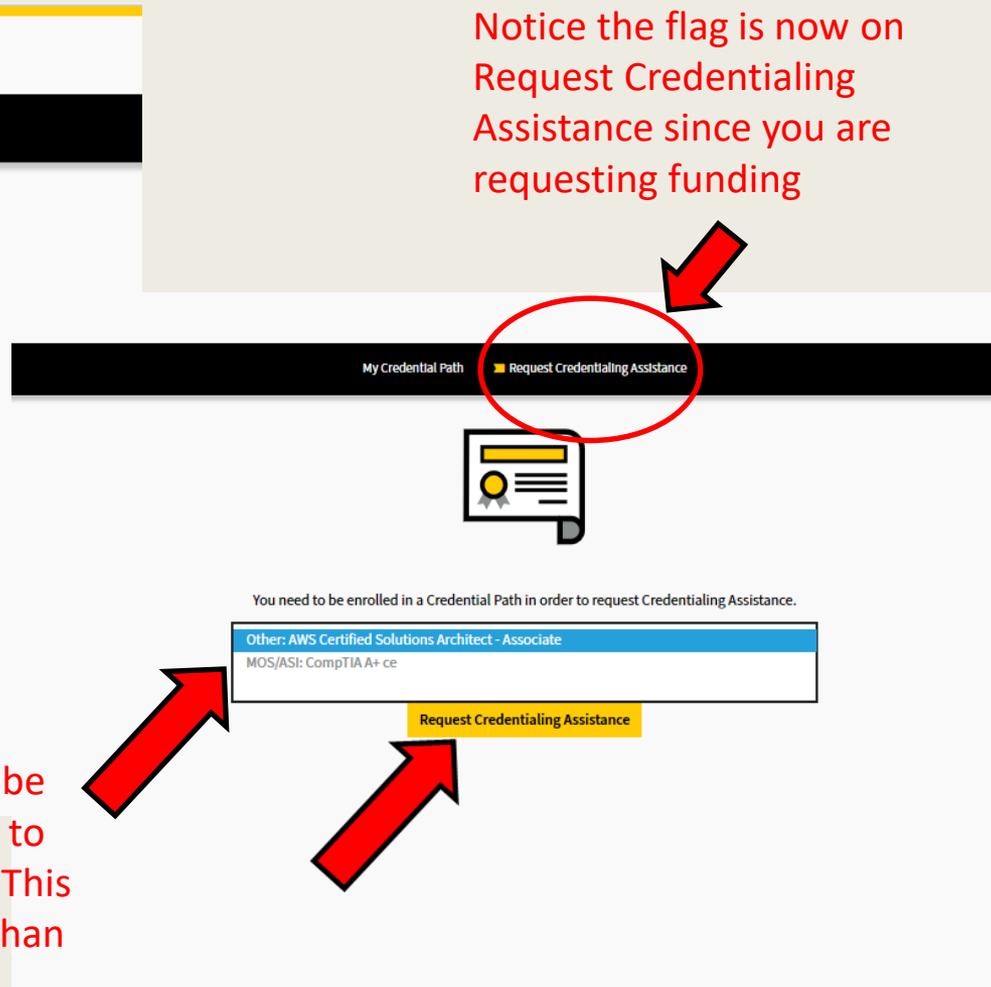




Click on the dropdown arrow to select the credential you wish to pursue then click on “Request Credentialing Assistance”



Please note, if you only have one Credential path created, there will be no drop down and you will be able to select the credential that appears. This will only appear if you have more than one Credential path



Notice the flag is now on Request Credentialing Assistance since you are requesting funding





## Credentialing Assistance (CA) Request Form

Below are all the trainings and exams available related to your credential **AWS Certified Solutions Architect - Associate**. Search for the training or exam you would like to request Credentialing Assistance funding for. If you can't find what you're looking for, manually add your own at the bottom of the page.

Enter a Training or Exam Name, Vendor, State, Country

**Search:**

Filter Type:

Exam  Training  Online  In Person

[Clear All](#)

Showing 1 - 7 of 7 Results

For Ebli	JessVendorz	Online and In Person	Domestic and International	
<a href="#">Website</a>				<a href="#">Select +</a>
<b>sdfsdf</b>	Stinky Dog	Online		<a href="#">Select +</a>
<a href="#">Website</a>				
<b>a training</b>	The Catcher in the Ry	Online and In Person	Domestic	<a href="#">Select +</a>
<a href="#">Website</a>				
<b>b training</b>	The Catcher in the Ry	In Person	International	<a href="#">Select +</a>
<a href="#">Website</a>				
<b>a exam</b>	The Catcher in the Ry	Online and In Person	Domestic and International	<a href="#">Select +</a>
<a href="#">Website</a>				
<b>test for prod issue changed to training and back to exam</b>	On Such a Full Sea	Online and In Person	Domestic	<a href="#">Select +</a>
<a href="#">Website</a>				
<b>AWS Cloud Computing Architecture</b>	Central Texas College	Online		<a href="#">Select +</a>
<a href="#">Website</a>				

You can filter here which will only show a list of vendors who offer the training or exam you wish to pursue

Vendors are listed by name and method of delivery

Click on the vendor you would like to pursue training with





Once selected, you will now select a start and end date. Every request must have a start and end date. Soldiers have a maximum of 1 calendar year from their start date to complete what is requested

### Credentialing Assistance (CA) Request Form

Enter the start and end date for pursuing your For Ebli. The Army would strongly suggest you choose a start date, end date time frame of at least a few days even if the training of exam is only a day long. Note that a CA request cannot be submitted for an exam within 30 business days of the request.

Request Type:

Training

Vendor Name:

JessVendorz

Start date required

End date required

Select the cost types that you would like to request CA for. Please be aware the costs below may not reflect actual item costs.

v

Select	Cost Type	Title	Number/ISBN	Quantity	Cost
<input checked="" type="checkbox"/>	Training	For Ebli	—	1	\$100.00

You are expected to do offline research on costs of trainings, exams and other materials. Upon ACCESS ArmyU approval, the amount paid for by Army financial assistance may vary from what is stated on this page. This can depend on the amount of Army financial assistance you have remaining as well as actual item costs.

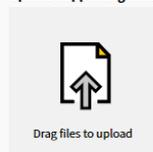
\$0.00

Total Cost: Student Cost: Financial Assistance:

Attach relevant documentation supporting eligibility requirements for the Credentialing Assistance Request

Upload Supporting Files

Uploaded Files



Drag files to upload

Upload File





### Credentialing Assistance (CA) Request Form

Enter the start and end date for pursuing your For Ebli. The Army would strongly suggest you choose a start date, end date time frame of at least a few days even if the training of exam is only a day long. Note that a CA request cannot be submitted for an exam within 30 business days of the request.

Request Type:  
Training



Vendor Name:  
JessVendorz



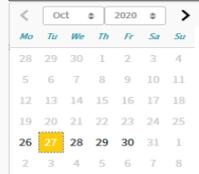
Start date required

10/27/2020

End date required

10/30/2020

The calendar is automatically defaulted to 30 business days from the start date. You cannot request an earlier date



would like to request CA for. Please be aware the costs below may not reflect actual item costs.

Type	Title	Number/ISBN	Quantity	Cost
Training	For Ebli	-	1	\$100.00

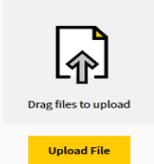
Research on costs of trainings, exams and other materials. Upon ACCESS ArmyU approval, the amount paid for by Army financial assistance may vary from what is stated on this page. This amount represents the maximum amount of financial assistance you have remaining as well as actual item costs.

\$0.00  
Total Cost: Student Cost: Financial Assistance:

Attach relevant documentation supporting eligibility requirements for the Credentialing Assistance Request

Upload Supporting Files

Uploaded Files



Please upload a quote from the vendor. Soldiers must contact the vendor to request a seat for the course. Please register at that time as long as the vendor DOES NOT require any money down. Should a vendor request funding to secure a seat- DO NOT PROVIDE IT. Soldiers will not be reimbursed for anything paid out of pocket



Submit Request

Once complete, click "Submit Request" and you will see it in your Profile Page as "Pending"





# How to Complete Your Credentialing Assistance Request for Funding

**DON'T SEE A VENDOR**



## Don't see your vendor?

Home **Credential Path** Fin

My Credential Path **Request Credentialing Assistance**

### Credentialing Assistance (CA) Request Form

Below are all the trainings and exams available related to your credential **AWS Certified Solutions Architect - Associate**. Search for the training or exam you would like to request Credentialing Assistance funding for. If you can't find what you're looking for, manually add your own at the bottom of the page.

Enter a Training or Exam Name, Vendor, State, Country

**Search:** [Clear All](#)

Filter Type:  Exam  Training  Online  In Person

**Showing 1 - 5 of 5 Results** [Don't see a related Vendor?](#)

<b>For Ebli</b>	JessVendorz	Online and In Person	Domestic and International	Select +
<a href="#">Website</a>				
<b>sdfsdf</b>	Stinky Dog	Online		Select +
<a href="#">Website</a>				
<b>a training</b>	The Catcher in the Ry	Online and In Person	Domestic	Select +
<a href="#">Website</a>				
<b>b training</b>	The Catcher in the Ry	In Person	International	Select +
<a href="#">Website</a>				
<b>AWS Cloud Computing Architecture</b>	Central Texas College	Online		Select +
<a href="#">Website</a>				

Prev **1** Next

Page 1 of 1

[Next](#)

To create a Credentialing Assistance request for an exam or training that is not listed above, or miscellaneous fees, please add one below. ⓘ

[Create Request](#)

credential-paths





Click on the “don’t see a related Vendor?” link and you will be prompted to send an email. You must request from your government computer or personal computer to get this done

**1** Don't see a related Vendor?

**2** Did you mean to switch apps?  
"Microsoft Edge" is trying to open "Outlook (desktop)".

**3** Send

Unable to find the Vendor I want - Message (Plain Text)

From: sophia.a.sweeney.civ@mail.mil  
To: usarmy.knox.hrc.mbx.tagd-aces-credentialing-program@mail.mil  
Subject: Unable to find the Vendor I want

ArmyIgnitED Administrators,  
To request a VENDOR not listed in ArmyIgnitED, please provide the following information:

Once the email comes up, please answer the questions then submit. **ACCESS, ArmyU will reach out to the vendor to request they participate in the CA Program. You are now done. You will have to check back to see if they have become a vendor in ArmyIgnitED. You will be part of the email that goes to the vendor**





# How to Complete Your Credentialing Assistance Request for Funding:

**MANUAL REQUEST**



## Books, Materials, other items not listed by your vendor? Select “Create Request”

Home **Credential Path** Fin

My Credential Path Request Credentialing Assistance

### Credentialing Assistance (CA) Request Form

Below are all the trainings and exams available related to your credential **AWS Certified Solutions Architect - Associate**. Search for the training or exam you would like to request Credentialing Assistance funding for. If you can't find what you're looking for, manually add your own at the bottom of the page.

Enter a Training or Exam Name, Vendor, State, Country

**Search:** [Clear All](#)

Filter Type:  Exam  Training  Online  In Person

Showing 1 - 5 of 5 Results [Don't see a related Vendor?](#)

<b>For Ebli</b>	JessVendorz	Online and In Person	Domestic and International	Select +
<a href="#">Website</a>				
<b>sdfsdf</b>	Stinky Dog	Online		Select +
<a href="#">Website</a>				
<b>a training</b>	The Catcher in the Ry	Online and In Person	Domestic	Select +
<a href="#">Website</a>				
<b>b training</b>	The Catcher in the Ry	In Person	International	Select +
<a href="#">Website</a>				
<b>AWS Cloud Computing Architecture</b>	Central Texas College	Online		Select +
<a href="#">Website</a>				

Prev **1** Next Page 1 of 1

[Next](#)

To create a Credentialing Assistance request for an exam or training that is not listed above, or miscellaneous fees, please add one below. ⓘ

**Create Request**





Go Back

Select which type-  
Training / Exam /  
Miscellaneous  
Items

## Create Credentialing Assistance (CA) Request Form

Please fill in the information for your credential AWS Certified Solutions Architect - Associate .

### Credentialing Assistance Request Information

Request Type required




Vendor Name required

### Itemized Costs

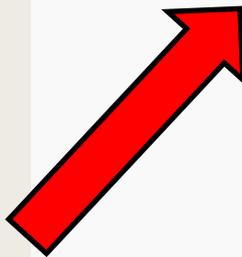
Please add all itemized costs associated to your request. The chosen Request Type above must match the Cost Type of an item below. Not all fields may apply to a line item.

Cost Type	Title	Number/ISBN	Quantity	Cost
<input type="text" value="Select"/>	<input type="text" value="Title"/>	<input type="text" value="e.g. 123456789"/>	<input type="text" value="Select"/>	<input type="text" value="\$00.00"/>

Add Item

[Don't see a related Vendor?](#)

Continue to Request Assistance





Select Vendor- if the vendor name does not appear, select “Don’t see a related Vendor?” at the bottom left (email will appear, complete and send...once the email is sent, you are done and must wait until the vendor participates)

[Go Back](#)

## Create Credentialing Assistance (CA) Request Form

Please fill in the information for your credential **AWS Certified Solutions Architect - Associate**.

### Credentialing Assistance Request Information

Request Type required

Vendor Name required

Training or Exam Name required

Format required

### Itemized Costs

Please add all itemized costs associated to your request. The chosen Request Type above must match the Cost Type of an item below. Not all fields may apply to a line item.

Cost Type	Title	Number/ISBN	Quantity	Cost
<input type="text" value="Training"/>	<input type="text" value="Title"/>	<input type="text" value="e.g. 123456789"/>	<input type="text" value=""/>	<input type="text" value="\$00.00"/>

[Don't see a related Vendor?](#)





**Complete the remainder of the form accordingly ensuring you provide all requested information. If something does not apply, leave it blank unless it doesn't let you move forward. Gather this information from your vendor**

[Go Back](#)

## Create Credentialing Assistance (CA) Request Form

Please fill in the information for your credential **AWS Certified Solutions Architect - Associate**.

### Credentialing Assistance Request Information

Request Type required

Vendor Name required

Training or Exam Name required

Format required

### Itemized Costs

Please add all itemized costs associated to your request. The chosen Request Type above must match the Cost Type of an item below. Not all fields may apply to a line item.

Cost Type	Title	Number/ISBN	Quantity	Cost
Training	Title	e.g. 123456789		\$00.00

[Add Item](#)

[Don't see a related Vendor?](#)

[Continue to Request Assistance](#)





Once completed, select “Continue to Request Assistance”

Go Back

## Create Credentialing Assistance (CA) Request Form

Please fill in the information for your credential **AWS Certified Solutions Architect - Associate**.

### Credentialing Assistance Request Information

<b>Request Type</b> <small>required</small>	<input type="text" value="Training"/>	<b>Vendor Name</b> <small>required</small>	<input type="text" value="Central Texas College"/>
<b>Training or Exam Name</b> <small>required</small>	<input type="text" value="AWS Certified Solutions Architect"/>	<b>Format</b> <small>required</small>	<input type="text" value="Online"/>

### Itemized Costs

Please add all itemized costs associated to your request. The chosen Request Type above must match the Cost Type of an item below. Not all fields may apply to a line item.

Cost Type	Title	Number/ISBN	Quantity	Cost
Training	AWS Certified Solutions Architect	e.g. 123456789	1	\$200.00

Add Item

[Don't see a related Vendor?](#)



Continue to Request Assistance





## Credentialing Assistance (CA) Request Form

Enter the start and end date for pursuing your For Ebli. The Army would strongly suggest you choose a start date, end date time frame of at least a few days even if the training of exam is only a day long. Note that a CA request cannot be submitted for an exam within 30 business days of the request.

Request Type: Training **1**

Vendor Name: JessVendorz **2**

Start date required: 10/27/2020

End date required: 10/30/2020

The calendar is automatically defaulted to 30 business days from the start date. You cannot request an earlier date

Calendar: Oct 2020

27, 28, 29, 30

would like to request CA for. Please be aware the costs below may not reflect actual item costs.

Type	Title	Number/ISBN	Quantity	Cost
Training	For Ebli	—	1	\$100.00

**\$0.00**

Total Cost: Student Cost: **Financial Assistance:** Assistance:

Attach relevant documentation supporting eligibility requirements for the Credentialing Assistance Request

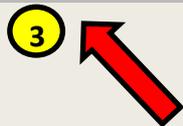
Upload Supporting Files

Uploaded Files

Drag files to upload

Upload File

**Please upload a quote from the vendor. Soldiers must contact the vendor to request a seat for the course. Please register at that time as long as the vendor DOES NOT require any money down. Should a vendor request funding to secure a seat- DO NOT PROVIDE IT. Soldiers will not be reimbursed for anything paid out of pocket**



Once complete, click "Submit Request" and you will see it in your Profile Page as "Pending"





# How To Verify Your Request Has Been Submitted



On your Profile Page, always look on the right side to view what CA Requests have been submitted

## Education Information

Education Center: Fort Bragg Education Center

### Highest Education Level Completed

Highest Level of Education:  
MASTERS DEGREE

Education Institution:  
N/A

Graduation Date:  
01/01/2013

Viewing all paths will show all created paths, whether completed or not

## Credential

### Most Recent Credential Path Completed

Credential Name:  
Accreditation in Public Relations + Military Communication (APR+M)

Vendor:  
Public Relations Society of America (PRSA)

Completion Date:  
08/31/2020

[View All Paths](#)

**Accreditation in Public Relations + Military Communication (APR+M)**  
Credential Path

**Current Requests:** ▾

- ▶ Accreditation in Public Relations + Military Communications  
Pending

**Account Holds**

There are not currently any account holds.

[Place Hold on Account](#)

On your Profile Page, if your request was submitted properly, It will say "Pending"

## Financial Assistance

On your Profile Page, if your request was approved and funded, it will say "In Progress"

## Education Information

Education Center: Joint Base Lewis-mcchord Education Center

### Highest Education Level Completed

Highest Level of Education:  
BACCALAUREATE DEGREE

Education Institution:  
N/A

Graduation Date:  
N/A

## Credential

### Most Recent Credential Path Completed

You don't have a completed Credential Path.

[View All Paths](#)

## Financial Assistance

**Certified Lean Six Sigma Green Belt (ICGB)**  
Credential Path

**Current Requests:** ▾

- ▶ Lean Six Sigma Green Belt (CSSGB)  
In Progress

**Account Holds**

There are not currently any account holds.

[Place Hold on Account](#)

**Account Information**





## How to Guides

The **Credential Path** tab allows you to create a credential path, request and withdraw credentialing assistance, and view individual summaries for both.

The **Find Ed Center** tab lets you search for education centers, their contact information, and the zip/UIC codes they service.

Clicking your name will take you to your student profile which hosts summaries of all of your educational information. The Help Center includes ArmyIgnitedED training resources.

**Financial Assistance** Fiscal Year 2019

As of 12/31/19

● Credentialing Assistance	● Tuition Assistance	● Future Assistance	\$4,000
\$0	\$0	\$0	Per Year

To find out more information about how to withdraw from a course or what it means to complete a course, please go to the Help Center

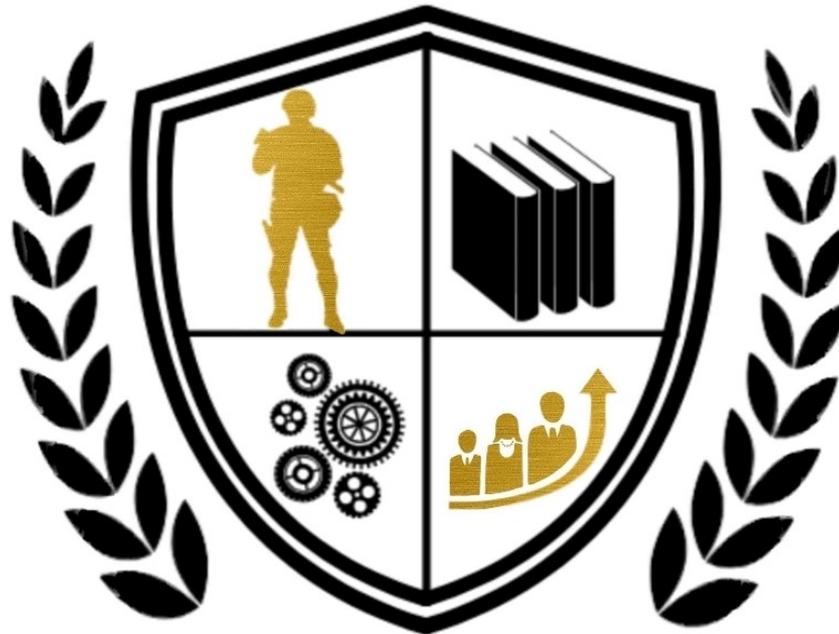




# Questions?

ACCESS, ArmyU CA Email:

[usarmy.knox.hrc.mbx.tagd-aces-credentialing-program@mail.mil](mailto:usarmy.knox.hrc.mbx.tagd-aces-credentialing-program@mail.mil)



ARMY CREDENTIALING  
ASSISTANCE